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Bib Data Sheet

CONFIRMATION NO. 9062

SERIAL NUMBE 10/037,869	FILING OR 371(c) DATE 10/23/2001 RULE	CLASS 709		ROUP ART UNIT 2142		ATTORNEY DOCKET NO. 14531.5.5.1	
Lee S. Mighdoll, San Francisco, CA; Bruce A. Leak, Portola Valley, CA; Stephen G. Perlman, Mountain View, CA; Phillip Y. Goldman, Los Altos, CA; *** CONTINUING DATA ******************************* This application is a CON of 09/095,457 06/10/1998 PAT 6,311,197 which is a CIP of 08/656,924 06/03/1996 PAT 5,918,013 which is a CIP of 08/660,087 06/03/1996 PAT 5,896,444 *** FOREIGN APPLICATIONS ************************************							
Foreign Priority claimed 35 USC 119 (a-d) condi met Verified and Acknowledged	state or country CA	SHEETS DRAWING 13	DRAWING CLA		INDEPENDENT CLAIMS 1		
ADDRESS 47973							
TITLE METHOD OF IMPROVING ACCESS TO SERVICES PROVIDED BY A PLURALITY OF REMOTE SERVICE PROVIDERS							
FILING FEE FI	S: Authority has been given in Paper to charge/credit DEPOSIT ACCOUNT for following:			All Fees 1.16 Fees (Filing) 1.17 Fees (Processing Ext. of time) 1.18 Fees (Issue) Other Credit			